

Job Title **Supportive Living Youth Support Worker**

Summary: Ensures the well being of clients in the program and promotes their development. A key component of this job is to assist clients in their physical, social, emotional and daily life skills development which increases their independence allowing them to function normally in the community and succeed with client/program related goals.

Reports To: Typically reports to the SLP Program Coordinator

Key Duties and Responsibilities:

1. Interviews clients/life situations in order to establish case histories. Make referrals to other programs or agencies as required. Strategies to impart knowledge, improve skills, and build awareness of resources.
2. Aids clients in their own homes and in the community to allow them to function more independently. Evaluates client needs and develops plans to meet such needs. Ensures that clients and/or their families actively participate in program planning and connecting to formal supports/resources or to facilitate the formal supports direct connection to child, youth or family.
3. Monitors clients' well being. Assists clients with daily life skills and/or behavior management training. Assists clients with finding appropriate housing, obtaining basic living essentials, obtaining financial and social support, including information on health care coverage, emergency assistance, securing funding for post-secondary education or training. Assists clients with grooming, basic cooking, etc. Facilitates physical, recreational, educational activities. Assists clients in attending appointments when necessary and may provide transportation. Aid in identifying or maintaining relationships with family member, natural helpers, cultural community and other significant people.
4. Recognizes potential emergency situations, analyzes situations accurately and develops strategies to help avoid harm coming to the client and/or the public. Reports appropriate concerns to supervisor.
5. Ensures health and safety standards are maintained.
6. Reviews and evaluates clients' progress Provides feedback and support to clients. Liaises with clients' Social Worker.
7. Maintains daily journal in regards to client contact and daily progress. Maintains monthly written reports regarding client/support worker contact, client activity and progress. Ensures that all required documentation is complete and accurate.
8. Identifies community resources that will meet clients' needs. Provides liaison with other agencies, professionals, government officials and the community.

9. Performs other related duties as required.

Qualifications:

**Education,
Training and
Experience:**

A degree child and youth care, human services or a related field or the equivalent education and experience is typically required for this position.

A minimum of six months previous work experience is required. Direct program delivery experience in the community social services sector with a demonstrated working knowledge of community based programs and related provincial and community support is preferred.

**Job Skills and
Abilities:**

- i) good written and verbal reporting skills
- ii) demonstrated ability to teach and work effectively with others in both group and one to one setting
- iii) knowledge of theory, principles and practices of the field
- iv) good organization, time and general management skills
- v) good interpersonal communication skills

**Additional
Information:**

This position may be required to work outside normal office hours, depending on the time availability of the clients. Evening and weekend work and home visits may be required on occasion.